

## Operational/short-term priorities (2008-2009)

- ⇒ Implement nationally consistent registration pathways
- ⇒ Implement recency of practice requirements
- ⇒ Implement registration of medical students
- ⇒ Review customer service standards and complaints handling policy



- ⇒ Improve the accessibility of the disciplinary decisions register
- ⇒ Develop online client services
- ⇒ Review professional standards policy and information sheets
- ⇒ Develop education program for assessors, supervisors and experts
- ⇒ Improve monitoring of registrant conditions and undertakings
- ⇒ Host the 2008 National Medical Boards Conference



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## Medical Board of Queensland

### Corporate Plan 2008-2012



## Strategic direction of the Medical Board of Queensland

## Introduction

The Medical Board is the statutory body in Queensland responsible for registering suitably qualified medical practitioners to ensure safe and competent service delivery to the public.

Our actions are guided by the *Medical Practitioners Registration Act 2001* and the *Health Practitioners (Professional Standards) Act 1999*.



## Our vision

To be recognised as a contemporary regulatory authority that upholds the highest standards of medical practice in the interests of the public and the profession.

## Our values

- ⇒ **Clear and timely communication**
- ⇒ **Independent and transparent decision making**
- ⇒ **Strong stakeholder relationships**
- ⇒ **Innovation and continuous improvement**
- ⇒ **Efficient management of resources**

## Purpose of the Board's corporate plan

Our corporate plan identifies our strategic direction for the next two years. We review our corporate plan each year to ensure it remains relevant by gathering input from the Minister for Health, employees, medical practitioners, our staff, stakeholders and the public.

This ensures that local, national and global issues that will, or have the potential to, impact on medical practice in Queensland are addressed.

Strategies identified in this plan are translated into annual operational objectives that are monitored and reported against in our annual report.

## Strategic objectives 2008-12

### 1. Maintain high standards of medical regulation in the public's interest by:

- ⇒ managing a robust and rigorous registration process
- ⇒ providing public access to the register
- ⇒ providing a fair and objective complaints management process
- ⇒ providing effective management and support of impaired practitioners
- ⇒ developing and implementing policy to guide decision making



### 2. Build awareness and confidence in our Programs by:

- ⇒ communicating expected standards of practice to the public and profession
- ⇒ developing and promoting public and professional awareness of our role and responsibilities
- ⇒ providing accessible, current and accurate information
- ⇒ actively engaging with our stakeholders

### 3. Improve the quality of professional standards through research, collaboration and education by:

- ⇒ participating in national and international forums
- ⇒ exploring alternative avenues to provide accredited intern training
- ⇒ identifying national and international trends and developments
- ⇒ providing education and support for supervisors and assessors

### 4. Position the Board as a leading regulatory authority by:

- ⇒ remaining a viable self-funding agency
- ⇒ providing expert advice to the Minister and other key stakeholders on medical regulation and practice
- ⇒ playing a lead role in the design and implementation of national registration
- ⇒ promoting a work culture where our staff are valued